

Why we don't repair Inkjet Printers



Inkjet printers are problematic in dry climates. Founded in Northern Nevada, HBM Technology Partners is no stranger to a climate's lack of humidity. Ink tends to dry up and clog the printheads.

Inkjet printers, by definition, use a liquid solvent or carrier containing dye or pigment. When that solvent dries up, it leaves remnants of that dye or pigment that over time clog up the ink delivery system. Unless a printer is used almost constantly, ink problems are virtually guaranteed.



Inkjet printer manufacturers have eliminated all local service centers for inkjet printers around the world. This includes HP, Epson, Canon, Brother, and so on. There is now no supply of parts or technical manuals.

If service is available, it is on a central, depot basis directly with the manufacturer only; in summary, they want you to buy a new printer when the old one breaks.



Inkjet printer prices are generally so low, the price to repair is almost always more expensive than the price to replace it.

If the printer is still under warranty, contact the manufacturer for options to exchange, or send in for repair.

We understand this is frustrating, particularly to those have spare ink for a broken machine. One option is to look to eBay or other sources to find a compatible printer and try salvaging the ink you have (buyer beware).

Our recommendation, for overall long-term value, is to use a *toner-based Laser printer* as laser printers are not subject to this "drying up issue" of inkjet printers.

Contact us today for a full line of laser printers and multifunction printers.



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